

# **Limited Warranty Statement**

Stellar Industries, Inc. (Stellar) warrants products designed and manufactured by Stellar to be free from defects in material and workmanship under proper use and maintenance. Products must be installed and operated in accordance with Stellar's written instructions and capacities. All warranty periods will begin on the in-service date as defined on the second page of this document. This warranty shall cover the following Stellar products:

	1 Year	3 Year  Does not extend beyond 4 years from date of manufacture	5 Year  Does not extend beyond 6 years from date of manufacture	<b>Lifetime</b> (Original Owner Only)	
	Does not extend beyond 2 years from date of manufacture				
Telescopic & Articulating Cranes					
Stellar Manufactured Crane Structures			<b></b>		
Paint Coverage on Stellar Manufactured Parts		<b>/</b>	•		
Parts	<b>√</b>	•			
Repair Labor	· ✓				
Mechanic, Tire Service & LP Bodies					
Rust Through on TMAX Service Bodies			/		
Stellar Manufactured Service Body Sub-Structures			· /		
Paint Coverage			<b>V</b>		
Parts	<b>√</b>		,		
Repair Labor	<b>√</b>				
Hooklifts, Roll Offs & Dumpster Trucks					
Stellar Manufactured Structural Components			<b></b>		
Paint Coverage		/	,		
Parts	<b>√</b>				
Repair Labor	· ✓				
Tarpers					
Parts					
Repair Labor					
Paint Coverage					
Industrial Trailers					
Stellar Manufactured Structural Components		/			
Parts		<b>V</b>			
Repair Labor					
Paint Coverage	<b>√</b>				
Air Compressors					
Parts	$\checkmark$				
Repair Labor					
Paint Coverage	<b>√</b>				
Drawer Systems					
Drawer Slides, Latches & Handles				_/	
Manufactured Parts	<b>√</b>			V	
Repair Labor					
Paint Coverage	<b>√</b>				
Lube Skids, Lube Trailers & Fuel Trailers					
Stellar Manufactured Structural Components		1			
Parts	<b>✓</b>	<b>V</b>			
Repair Labor					
Paint Coverage	·				

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### **In-Service Date**

The in-service date will be derived from the completed warranty registration located at www.stellarindustries.com. In the event warranty registration is not received by Stellar, the factory ship date will be used.

### **Definitions**

Stellar Manufactured Structural Component/Service Body Sub-Structure – Includes any structural weldment or load bearing support structure manufactured by Stellar Industries

Rust Through on Stellar TMAX Service Bodies - Rust Through is defined as a hole in the metal caused by corrosion. Excluded is corrosion caused by external caustics, including but not limited to improper cleaning material, road salt and other chemicals left on the body for extended periods of time.

Paint Coverage on Stellar Manufactured Parts - Stellar guarantees that paint will not fail in terms of adhesion, blistering or unreasonable loss of color or gloss for a 3-year period. Excluded is damage such as chips, dents, scratches, and corrosion due to caustic chemicals and dirt build-up. Regular cleaning and maintenance of the product to remove external factors is expected to keep this warranty in force.

### **Warranty Process**

Stellar's obligation under this warranty is limited to, and the sole remedy for any such defect shall be, the repair and/or replacement (at Stellar's option) of the unaltered part and/or component in question. Stellar after sales service personnel must be notified by telephone, fax, or letter of any warranty applicable damage within fourteen (14) days of its occurrence. If at all possible, Stellar will ship the replacement part within 24-hours of notification by the most economical, yet expedient, means possible. Expedited freight delivery will be at the expense of the owner.

Warranty claims must be submitted and shall be processed in accordance with Stellar's established warranty claim procedure. Stellar after-sales service personnel must be contacted prior to any warranty claim. A return materials authorization (RMA) account number must be issued to the claiming party prior to the return of any warranty parts. Parts returned without prior authorization will not be recognized for warranty consideration. All damaged parts must be returned to Stellar freight prepaid; freight collect returns will be refused. Freight reimbursement of returned parts will be considered as part of the warranty claim. When submitting an invoice for warranty credit all invoices must be itemized to show the breakdown of parts, labor and any miscellaneous charges. With warranty approval, Stellar Industries will reimburse applicable repair/installation labor up to \$150.00/hour. Any additional labor charges or labor rates above the specified amount will need to be approved by Stellar prior to warranty submittal.

### **Warranty Repair**

Warranty service will be performed by any Stellar new equipment distributor, or by any Stellar-recognized service center authorized to service the type of product involved, or by the Stellar factory in the event of a direct sale. At the time of requesting warranty service, the owner must present evidence of date of delivery of the product. The owner shall be obligated to pay for any overtime labor requested of the servicing company by the owner, any field service call charges, and any towing and/or transportation charges associated with moving the equipment to the designated repair/service provider.

All obligations of Stellar and its authorized dealers and service providers shall be voided if someone other than an authorized Stellar dealer provides other than routine maintenance service without prior written approval from Stellar. In the case repair work is performed on a Stellar-manufactured product, original Stellar parts must be used to keep the warranty in force. The warranty may also be voided if the product is modified or altered in any way not approved, in writing, by Stellar.

## Warranty Limitations/Responsibilities

The owner/operator is responsible for furnishing proof of the date of original purchase of the Stellar product in question. Warranty registration is the ultimate responsibility of the owner and may be accomplished by the completion of the Stellar product registration card provided with the product. If the owner is not sure of registration, he is encouraged to contact Stellar at the address below to confirm registration of the product in question. This warranty covers only defective material and workmanship. It does not cover depreciation or damage caused by normal wear and tear, accident, mishap, untrained operators, or improper or unintended use. The owner has the obligation of performing routine care and maintenance duties as stated in Stellar's written instructions, recommendations, and specifications. Any damage resulting from owner/operator failure to perform such duties shall void the coverage of this warranty. The owner will pay the cost of labor and supplies associated with routine maintenance.

The only remedies the owner has in connection with the breach or performance of any warranty on the Stellar product specified are those set above. In no event will Stellar, the Stellar distributor/dealer, or any company affiliated with Stellar be liable for business interruptions, costs of delay, or for any special, indirect, incidental, or consequential costs or damages. Such costs may include, but are not limited to, loss of time, loss of revenue, loss of use, wages, salaries, commissions, travel time, mileage, lodging, meals, towing, hydraulic fluid, or any other incidental cost.

All products purchased by Stellar from outside vendors shall be covered by the warranty offered by that respective manufacturer only. Stellar does not participate in, or obligate itself to, any such warranty.

Stellar reserves the right to make changes in design or improvement upon its products without imposing upon itself the same upon its products theretofore manufactured.

This warranty will apply to all Stellar Cranes, Stellar Hooklift Hoists, Stellar Cable Hoists, Stellar Container Carriers, Stellar Service Trucks, and Stellar Tarper Systems shipped from Stellar's factory after February 1st, 2015. The warranty is for the use of the original owner only and is not transferable without prior written permission from Stellar.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. REMEDIES UNDER THIS WARRANTY ARE LIMITED TO THE PROVISION OF MATERIAL AND SERVICES, AS SPECIFIED HEREIN. STELLAR INDUSTRIES, INC. IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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